

My Health LA (MHLA) Program Renewal and Reenrollment Rates Report Fiscal Year 2016 - 17

The Renewal Rate is defined by the percentage of MHLA Participants who completed a renewal before their term date and received an additional 12 months of MHLA coverage. Renewal rates are produced monthly and represent the number of renewals at the time the report was produced.

| MHLA Program Renewal and Reenrollment Rates | | | | | | | |
|--|---------------|-------------------------|-----------------------|-----------------------------|--|------------------------------------|--------------------------|
| Renewal Cohort Month / Total due to renew | | Renewal was approved | Renewal was denied | Did not attempt to renew | Renewal Rate – Percentage approved | Reenrolled After Disenrollment* | Reenrolled Percentage |
| 7/2016 | 4635 | 1879 | 40 | 2716 | 41% | 519 | 11% |
| 8/2016 | 5872 | 2730 | 72 | 3070 | 46% | 529 | 9% |
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| Total | 10,507 | 4,609 | 112 | 5,786 | 44% | 1,048 | 10% |

**Each month's reenrollment number will be updated monthly to reflect new reenrollments within fiscal year 2016-17.*

Notes:

- "No longer eligible" means the Participant attempted to renew but was not renewed because they became eligible for Medi-Cal, moved out of County, etc.
- Cohort Month = the month in which a participant must complete a renewal to continue coverage in My Health LA.
- Renewal rates are generated the beginning of the following month and represent renewal rates at the time the report was generated.